

**Rate Contract**  
**Government of India**  
**Directorate General of Supplies & Disposals**  
**Jeevan Tara Building, 5 Sansad Marg**  
**New Delhi-110001**  
**Tel Number 23360610/23360537**

Digitally signed by:  
Ranvir Singh  
Email Id:  
ranvirsingh@dgsnd.gov.in

Rate Contract no. Laptop/IT-1/RC-71020000/1014/81/01257/4325  
Dated 20-MAR-14

To,

ACER INDIA PVT LTD  
Acer India Pvt Ltd, 3rd Floor, Devika Tower, Nehru Place, New Delhi-  
110019  
Contact person - Mr. Vishwanath Saxena - 09999330884 -  
vishwanath.saxena@acer.com  
NEW DELHI

Sub: Rate Contract for supply of Laptop, Notebook, Tablet, Mobile PC and Accessories  
Validity: From 20-MAR-14 To 31-AUG-14 .

Ref:(1) This Office Tender Enquiry No. Laptop/IT-1/RC-71020000/1014/81  
Opened on 22-OCT-13.  
(2) Your Quotation No. 4142 And Dated  
22-OCT-13.

Dear Sir,

You are hereby informed that your above referred tender read with subsequent letters mentioned above for the Stores specified in the Schedules annexed has been accepted. This rate contract will be governed by the terms and conditions brought in the Form no. DGS&D 1001 including DGS&D Arbitration Clause available from DGS&d sales counter on payment of Rs. 50/- The dispute cannot be referred by the contractor or entertained by facilitation Council or any other adjudicating forum. The Rate Contract and the schedules annexed here to shall be the sole repository of this Rate Contract/Transaction.

**SCHEDULES ANNEXED**

1. Schedule "A" Description of stores, prices, duties/taxes.
2. Schedule "B" special conditions of contract / Other information.
3. Schedule "C" Information to DDOs about parallel rate contracts.
4. Annexure - Technical Specification
5. Schedule "D" - [Format of Letter of Authority](#)

"Suspense Account facilities for indentors of Central Civil Ministries/Departments and UT Administration, except for M/o Defence, M/o Railways and D/o Posts, have been withdrawn with effect from 03.07.2012. As per revised procedures/guidelines, the indentors are required to place funds at the disposal of O/o Chief Controller of Accounts(Supply), D/o Commerce, 16-A, Akbar Road Hutments, New delhi-110011 in the form of letter of Authority. The format of Letter of Authority is attached. The indentors are advised to allocate funds to cover the cost of stores ordered, which includes value of supply orders inclusive of all duties & taxes as per relevant Rate Contract plus 5% of the value of supply order towards other incidental charges in case of Rate Contract with firm & final prices or 10% of the value of supply order towards other incidental charges in case of rate contract with price variation clause. In addition, indentors are also required to include 2.0% of the cost of the stores (i.e value of supply order + incidental charges) as DGS&D department charges. Supply Order not accompanied with letter of authority in the prescribed

format along with requisite funds shall not be considered as valid supply orders. Ink-signed copy of Letter of Authority is to be sent to the Office of chief Controller of Accounts(Supply),D/o Commerce,16-A, Akbar Road Hutments, New Delhi-110011 by Speed Post under intimation to RC holder.Purchase Directorate concerned in DGS&D Headquarters and Inspecting Officer concerned.

The above instructions shall apply to all supply orders placed on or after 03.07.2012."

Yours Faithfully,

( )

Assistant Director(S)/Section Officer/Dy.Director/Director/DDG(S)  
For and on behalf of the purchaser named in the Form DGS&D 1001.

COPY TO:

- 1.The Chief Controller of Accounts,Department of commerce,New Delhi/  
COA Mumbai/COA Kolkata,COA Chennai.  
(Through authentication cell) This issues with the approval of competent authority.
- 2.Deputy Director General of Supplies & Disposals,Chennai -10 copies each
- 3.Deputy Director General of Supplies & Disposals,Kolkata -10 copies each
- 4.Deputy Director General of Supplies & Disposals,Mumbai -10 copies each
- 5.Deputy Director General (QA),Kolkata -10 copies each
- 6.Deputy Director General (QA),Chennai -10 copies each
- 7.Deputy Director General (QA),Mumbai -10 copies each
- 8.Deputy Director General (QA),DGS&D -10 copies each
- 9.Inspection Authority ADG(QA) DGS&D New Delhi - 110001.
- 10.Quality assurance Officer Director (QA) Delhi Directorate/ Mumbai,Chennai/Kolkata.
- 11.Concurrent Audit
- 12.MIS Cell
- 13.Ledger clerk
- 14.O.L.Section
- 15.All Direct Demanding Officers as per mailing list maintained by DGS&D.
- 16.Concerned CQA(for defence item only)-As per Clause 19 of RC
- 17.Concerned SQAQO(for defence item only)-As per Clause 20 of RC

( )  
Assistant Director (S) / Section Officer / Deputy Director/Director/DDG(S)  
FOR DIRECTOR GENERAL OF SUPPLIES & DISPOSALS

## SCHEDULE - A

1. Rate Contract No.: - Laptop/IT-1/RC-71020000/1014/81/01257/4325

Dated 20-MAR-14 For the Supply of Laptop, Notebook, Tablet, Mobile PC and Accessories

2. Advance Rate Contract No.: - Nil

Dated

3.(a) Name and Full Address of the Firm :-

ACER INDIA PVT LTD

Acer India Pvt Ltd, 3rd Floor, Devika Tower, Nehru Place,  
New Delhi-110019

Contact person - Mr. Vishwanath Saxena - 09999330884 -  
vishwanath.saxena@acer.com

NEW DELHI

DELHI - 110019

Tel. No. - 9999330884, 01140568000

Fax - 01140568030

Email - vishwanath.saxena@acer.com

(b) Name and Full Address of Manufacturer :-

As per Schedule - B

(c) Brand: ACER

4. Validity of Rate Contract: 20-MAR-14 To 31-AUG-14

5. Description of Item, Specification, Unit, Rate

Item No.	Model No.	Store Description	Specification				Unit	Rate (in Rs)
			ED	ED%	CST/VAT	CST/VAT%		
17	ACER/Travel Mate P243	Computer Notebook			Configuration: Intel Core i3, Operating System: Windows 8 Professional		NOS.	40739 Rs. FORTY THOUSAN D SEVEN HUNDRED THIRTY-NINE ONLY
			Incl	10.3	Excl.	5		
		Min.Order Qty(in unit):- 1			Lead Time(in days):-90			Rate of Supply(monthly):-
18	ACER/Travel Mate P243	Computer Notebook			Configuration: Intel Core i3, Operating System: Linux		NOS.	37303 Rs. THIRTY-SEVEN THOUSAN D THREE HUNDRED THREE

	Incl	10.3	Excl.	5
Min.Order Qty(in unit):-	1	Lead Time(in days):-	90	Rate of Supply(monthly):-

- 6-Terms of Delivery: Free delivery at site including installation and commissioning.
- 7-Excise Duty: Inclusive @ 10.3%
- 8-Sales Tax: Extra @ 5%.
- 9-Delivery Period: Within 120 days from the date of receipt of clear supply order.
- 10(a)-Annual Turnover: .
- (b)-Monetary Limit(In Rs.): Without Any Limit
- 11-Payment Terms: As per Schedule - B
- 12-Slab Discount Clause: NIL
- 13-Prices: FIXED
- 14-Quantity Offered: .
- 15-Minimum Quantity in Single Supply Order:
- 16-Minimum order Value in Single Supply Order:
- 17-Status of the RC Holding Firm: LSI
- 18-Paying Authority: The Chief Controller of Accounts, Deptt. of Supply  
16A, AKBAR ROAD  
New Delhi -110011  
In addition to payment to be made by the CCA,New Delhi or its regional offices,the payments may be made directly by user Departments/DDOs/Consignees to respective supplier(s) upon satisfactory delivery of goods against DGS&D Rate Contracts
- 19-Inspection Authority:
- 20-Quality Assurance Officer/Inspecting officer:
- 21-Place where the Stores are to be Tendered for Inspection:
- 22-R/C is DDOs Operated: Yes
- With effect from First October two thousand eight ( 01-10-2008 ),all supply order(s) against this Rate Contract must be placed by Direct Demanding Officer(s) on-line through D.G.S&D web site (www.dgsnd.gov.in) (indentor's page) only. Supply order(s) in any other form placed on or after 01-10-2008 shall not be valid and shall not be acted upon by the contractor or any other concerned agencies.
- DDO shall download the supply order and send an ink signed copy to the concerned paying authority specified in the rate contract through Registered / speed post immediately after on-line placement of Supply Order(s).
- 23-Packing & Specification : see annexure
- 24- Departmental Charges : Departmental charges at the rates prescribed by government from time to time shall be levied,for the services rendered by the Directorate General of Supplies and Disposal,in regard to Purchase & Inspection. The rates currently applicable for departmental charges in regard to purchase and inspection of stores against DGS&D R/C.

24(a) For Purchase : - Departmental Charges will be levied @1.0% of the value of the contract or supply order placed against the DGS&D rate contract.

24(b) For Inspection :- Departmental Charges will be levied @1.0% of the value of the contract or supply order placed against the DGS&D rate contract.

24(c). The value of the Contract or Supply Order shall be all inclusive basis including all taxes & duties. Service tax at prevailing rate as applicable shall be chargeable as extra on the Departmental Charges.

24(d) Such direct/referral Supply Orders being placed by various Government users on Rate Contract holding firms or their dealers/sub agents,obtaining supplies and making direct payments to the firms for the cost of stores prescribed in the Rate Contracts are liable to pay a nominal fee as Departmental Charges @0.25% of the value of Supply Order (all inclusive including taxes & duties ) + Service Tax extra as applicable. After receipt of Supply Order,the firm will deposit the said Departmental charges + service tax thereon at the rates provided in the R/C to the concerned Controller of Accounts (CCA) viz. Delhi/Mumbai/Kolkata/Chennai, as the case may be ,as indicated in the R/C by way of Demand Draft/Bank Transfer. In case , the supplies are made in installments, the aforesaid Departmental charges + Service Tax can be paid by the firm with CCA on pro-rata basis based on the value of the supplies made. In case no supplies are made, Departmental charges would not be payable / claimable as no service would deem to have been rendered by DGS&D. The firms can claim Departmental charges from PAO of the indentor for the direct/referral orders placed by them.Those who err/conceal/misrepresent/default in payment of prescribed Department Charges would be viewed adversely and shall be liable for actions as deemed fit by DGS&D including de-registration,debarring or suspension of business dealings,blacklisting , bad performance and denial of further Rate Contracts etc, in addition to recovery of the requisite amounts.IT would be the responsibility of the user department to ensure that the prescribed departmental charges have been paid by the supplier before releasing their payments for the supplies. The firm would also disclose the same to DGS&D.

24(e) The Referral /Direct Orders placed by the indentor by tweaking DGS&D Rate Contract terms & condition and/or Specifications and obtaining the supplies within 1% of the DGS&D Rate Contract prices, such transactions will fall within the purview of DGS&D Rate Contract and will also attract the aforesaid Departmental Charges @0.25% of the value of stores ordered and supplied alongwith applicable Service Tax thereon.

24(f) In the event of placing such Referral/Direct Supply Orders, indentors shall send e-mail to DGS&D for which a special provision would be provided on DGS&D website. While the indentors placing on-line Supply Order on DGS&D e-procurement portal shall have the protection under the terms & conditions of DGS&D Rate Contract, the same would not be available in case they choose to place paper Supply Order and such transactions would be at their own risk.

( )  
Asstt. Director (S) / Section Officer / Dy. Director  
For and behalf of the purchaser named in the Form DGS&D 1001.

All the R/C particulars including prices in respect of individual R/Cs are available on DGS&D website which can be accessed by all.The DGS&D website is <http://dgsnd.gov.in>

## SCHEDULE - B

**Guaranty/Warranty Certificate :** It is certified that the stores supplied are brand new, unused, non-refurbished and original and they full confirm to the technical specifications and description given in the subject Rate contract. It is further certified that the supplied stores are covered by the OEM Guaranty/Warranty as per the Subject Rate Contract.

### **TEST REPORTS FOR REGISTRATION AND ACCEPTANCE OF GOODS:**

In case of products having satisfactory test reports from International Laboratory Accreditation Cooperation (ILAC) or their worldwide affiliated/recognized labs or NABL approved labs, it would be sufficient to consider the products of requisite quality for acceptance without insistence for any further testing pursuant to DGS&D Manual Correction Slip No. 38 dated 18-12-2012.

### **Other Information**

MAanufacturing Plant Address - ACER INDIA PVT LTD. RS NO. 38/2, SEDARAPET VILLAGE, VILLIANUR COMMUNE, PUDUCHHERY-605111

RC Specification: Guaranty / Warranty Clause:- Stores shall confirm to guarantee/warranty clause for a period of 36 months from the date of commissioning / demonstration, as per clause 18 of Form no. DGS&D-1001 with the following additional provision:-

Once the user Department/Consignee states/writes that the goods supplied are Defective/not functioning properly, it must be obligatory on the part of the supplier to immediately, not later than 7 days, attend to it by way of rectification/repair or replacement of the goods, without any questioning or pretexts on any ground. There shall be no scope of questioning the user department/consignee or resorting to any kind of verification or joint inspection in this regards, pursuant to DGS&D Manual Correction Slip No.37 dated 18.12.2012.

Payment Terms :- 90% against provisional receipt of stores by consignee, after delivery of stores by Green Channel firms on self certification with OEM warranty/Guarantee certificate and balance 10% on acceptance of stores by consignee within 60 days of receipt of stores.

### **SPECIAL CONDITIONS OF CONTRACT**

1. Demonstration of the machines will be carried out free of cost at consignee's place.
2. Stores shall conform to Guarantee/Warranty clause for a period of 36 months from the date of Commissioning/demonstration, as per Clause 18 of form No. DGS&D- 1001.
3. Other terms and conditions are as per Form DGS&D-1001.
4. No assistance for import of finished product or raw material will be provided.
- 5 Green Channel Status

(a) It has been decided that green channel status has been granted to M/s. ACER India Pvt. Ltd. for items of the subject rate contract and they are allowed to self certify quality of the products against the stores of the RC as per their format duly stamped. DGS&D Inspection is waived in their case. Consequently, the payments would be made by the Chief Controller of Accounts, New Delhi against the Rate Contract for 90% + 10% basis against Consignee Receipt Certificate nos. 1, 2, 3, 4, 5 & 6.

Payment will be made for Green Channel firms : 90% against proof of Consignee Receipt Certificate Copy No. 1, 2 & 3 ( as per format attached ) by consignee for having received the stores on said to contain basis. Balance 10% after installation, commissioning and Consignee Receipt Certificate Copy No. 4, 5 & 6 ( as per format attached ) by consignee Firm would deliver the goods along with their Warranty / Guarantee Certificate (as per copy of format enclosed ) under Self Certification.

Advance Payment Copy of C.R.C. Copy No. 1, 2 & 3 for claiming 90% payment: This is a provisional receipt. It only be tokens the receipt of stores by the consignee and is without prejudice to his rights of rejection under the general condition to contact. It

is issued on said to contain basis the Contractor remaining responsible for proving the total quantities actually delivered.

Consignee mentioned in the CRC Copy No. 1, 2 & 3 should sign (in INK) & put his official rubber stamp on the Advance Payment Copy of CRC Copy no. 1, 2 & 3 IMMEDIATELY on the receipt of the material and handover the same to the company's authorized representative. Where this is not possible or inconvenient, it should be signed (in INK) by an official authorized by the consignee in that behalf. In such cases, the official signing the receipt certificate should indicate his designation and the official on whose behalf he is signing; and put his official rubber stamp.

Balance payment & Accounts Copy of C.R.C. No. 4, 5 & 6 for claiming 10% balance payment.

(i) Within 60 days from the date of material received, Consignee mentioned in the C.R.C. Copy No. 1, 2 & 3 should sign (in INK) & put his official rubber stamp on the Balance & Accounts office copy of C.R.C. Certificate No. 4, 5 & 6 and should fill up the columns of CRC.

(ii) In cases where the supply is incomplete or defective or the supplier do not carry out commissioning / demonstration of the stores within the period as per (i) above, the consignee shall report such cases immediately to the supplier and DGS&D.

(iii) In cases where the consignees do not release copy no 4, 5 & 6 of C.R.C. within the period as (i) above for the reasons which are considered not valid by the supplier, they may approach DGS&D with complete details for authorization of balance payment without copy 4, 5 & 6 of C.R.C. and the same shall be considered by DGS&D on merits of each case.

5. 'NIL' against Octroi Exemption Certificate to be provided by the indenter along with order otherwise extra, if applicable.

6. Octroi Duty and Local Taxes:

Normally materials to be supplied to Govt. Department against Govt. contracts are exempted from levy of town duty, Octroi duty, terminal tax and other levies of local bodies. The local Town/Municipal Body regulations at times, however, provide for such exemption only on production of such exemption certificate from any authorized officer. Contractors should ensure that stores ordered against contracts placed by this office are exempted from levy of town duty/Octroi duty, Terminal tax or other local taxes and duties. Wherever required, they should obtain the exemption certificate from the purchase officer or indenter concerned, to avoid payment of such local taxes or duties. Octroi, entry tax etc. on buyers account in absence of relevant exemption certificate.

Guaranty/Warranty Certificate : It is certified that the stores supplied are brand new, unused, non-refurbished and original and they full confirm to the technical specifications and description given in the subject Rate contract. It is further certified that the supplied stores are covered by the OEM Guaranty/Warranty as per the Subject Rate Contract.

8. Supply of Road Permits/ Way bill by the indenter/consignees:

In all cases where the requirement of Road Permit/Way Bills for entry of goods into a particular State is mandatory, the following provisions shall be strictly followed: -.

(a) The supplier shall request the indenter/consignee for providing Road permit/ Way bill within 10 days of the receipt of the Supply order. The supplier shall furnish all the necessary information and documents in this regard to Indenter/consignee.

(b) On receipt of the above request from the supplier, the indenter/consignee concerned shall arrange to provide the Road permit/Way Bill in the prescribed form to the supplier within a maximum period of two weeks so that the same reaches the supplier before the dispatch of the stores. However, in cases where the Road permit/Way Bill is issued on proof of actual invoice of the material, the consignee shall arrange to provide the Road permit/Way Bill from appropriate authorities within a maximum period of 5 days from the receipt of invoice.

(c) The supplier shall not be held responsible for any delay in supply due to non- supply/delayed supply of Road permit/Way bill by the indenter/consignee.

(d) All cases of abnormal delay in providing requisite details/ documents by the supplier or issue of Road permit/Way bill by indenter/consignee, the same shall be reported to DGS&D.

The details of the Road permits presently applicable in different States are as under:-



Sr.No. States Road Permit

- 1 Andhra Pradesh: -
- 2 Arunachal Pradesh: Form DG-01
- 3 Assam: Form 62
- 4 Bihar:Form 28
- 5 Chhattisgarh: Form 59A
- 6 Goa: -
- 7 Gujarat: Form 403
- 8 Haryana:Form 38 if value is Rs. 25,000 or more.
- 9 Himachal Pradesh: -
- 10 Jammu & Kashmir: -
- 11 Jharkhand: Form 28B
- 12 Karnataka: -
- 13 Kerala: -
- 14 Madhya Pradesh: Form 88/89
- 15 Maharashtra: -
- 16 Manipur: Form 27
- 17 Meghalaya: Form 14
- 18 Mizoram: Form 33
- 19 Nagaland : Form 16
- 20 Orissa: Form 28
- 21 Punjab: -
- 22 Rajashthan: Form 18
- 23 Sikkam: Form 20
- 24 Tamil Nadu: -
- 25 Tripura: Form 26
- 26 Uttar Pradesh: Form 32
- 27 Uttaranchal: Form 17
- 28 West Bengal: Form 50

SCHEDULE-D

SPECIAL INSTRUCTIONS TOR TO R/C HOLDERS

1. Rate Contract holders are advised that before entertaining the supply order(s), they should ensure the availability of following certificates from DDOs.

a) They are Central Government Department drawing funds from Consolidated Fund of India.

b) The expenditure involved for the purchase has received the sanction of the competent financial authority.

c) The funds are available under the proper head in the sanctioned budget allotment for the year.

d) They have been fully authorized by the Department to sign the supply order and incur the liability in respect of the stores being ordered.

2. The rate contract holders should assist the consignee(s) in the installation and operation of the machine, including recommendations for accessories and voltage stabilizer.

( Ranvir Singh )

Section Officer(IT)

For and on behalf of the purchaser named in the form DGS&D-1001

## SCHEDULE - C

### List of Parallel Rate Contract For Laptop, Notebook, Tablet, Mobile PC and Accessories

Sr.No.	NAME & FULL ADDRESS OF FIRM	R/C NO & DATE
1	ABC INFOSYSTEMS PVT LTD 1/3, IInd Floor, East Patel Nagar, New Delhi-110008 Contact person - Mr. Anjani Jaiswal - 09810076839 / 09310076839 E-Mail - anjanijaiswal@yahoo.com / anjani@abcinfo.in NEW DELHI DELHI 110008	Laptop/IT-1/RC- 71020000/1014/81/F0453/4313 28-FEB-14
2	HEWLETT PACKARD INDIA SALES PVT. LTD. Building No. 2, Tower D&E, 1st to 5th floor, DLF Cyber Green, DLF Cyber City, Phase III, Gurgaon Sales Enquiry - 18004254999 , in.contact@hp.com Order Status - 9311536145 / 9311536146, Gurgaon HARYANA 122002	Laptop/IT-1/RC- 71020000/1014/81/O0259/4322 13-MAR-14
3	HCL INFOSYSTEMS LTD. G-8, 9 & 10, Sector -3, Noida - 201301 Contact Person - L. Manichandra Singh - 09810941182 - manichandra@hcl.com NOIDA - 201301 NOIDA UTTAR PRADESH 201301	Laptop/IT-1/RC- 71020000/1014/81/F0674/4321 13-MAR-14
4	ACER INDIA PVT LTD Acer India Pvt Ltd, 3rd Floor, Devika Tower, Nehru Place, New Delhi-110019 Contact person - Mr. Vishwanath Saxena - 09999330884 - vishwanath.saxena@acer.com NEW DELHI DELHI 110019	Laptop/IT-1/RC- 71020000/1014/81/01257/4325 20-MAR-14

#### NOTE:

(1) Before placing supply order, DDOs are advised to check with DGS&D or on the website whether any further RCs have been awarded or amendments to Rate Contract have been issued.

(2) All the R/C particulars including prices in respect of individual R/C's are available on DGS&D website, which can be accessed by all. The access code of DGS&D website is <http://dgsnd.gov.in>.

## ANNEXURE

### INSPECTION & TESTING :

1. Only BEE labelled laptops/notebooks shall be accepted. For laptops/notebooks, notarised copy of type test certificate from OEM, of EACH model, shall also be furnished at the time of registration and inspection.
2. In case of imported stores, the firm has to submit all the IMPORT documents, relevant to the lot being offered for inspection and also at the time of registration.
3. For EVERY lot being offered for inspection, the firm has to furnish a notarised affidavit from OEM that the models being offered, on date, are NOT obsolete and there is no provision to discontinue them during the warranty period, specified in the rate contract. The affidavit must contain specific model numbers being offered/quoted. Such an affidavit has also to be submitted for the models being offered for DGS&D registration.
4. The firm must submit a notarised test report and certificate from OEM regarding battery life and application performance of the laptop/notebook being offered for inspection.
5. Firms shall have following necessary testing facilities :
  - (a) Firm shall be in possession of Licensed version of suitable Diagnostic software to test hardware components  

Licensed version of bench marking software shall also be there & the firm shall declare the bench mark of their machine.
  - (b) Suitable software to generate patterns to test display/screen characteristics.
  - (c) Battery life test of laptop shall be done utilizing suitable software licenced in the name of supplier, while evaluation it should be ensured that software is capable of battery life evaluation by loading functionalities of machine in line with available industry software as per mobile mark (latest version) /battery mark (latest version)/suitable battery testing software. Battery life testing shall be conducted on 10% samples from the stores offered in each lot.
6. Firm shall have the following testing facilities for conducting test on at least one piece out of every 100 pieces offered, in each configuration, against the lot.
  - (a) An ESD simulator of 8KV to check ESD susceptibility test at contact/air discharge at 8KV. All the susceptible points shall be checked by giving at least 10 shots of ESD discharge while diagnostic software is running.
  - (b) Thermal chamber to check suitability of each configuration for the ambient temperatures at zero and 45 degrees C. In addition to other checks and tests the following shall be done as acceptance tests.
    - (i) Laptop shall be kept inside the chamber at 0 Deg. Cent. for 4 Hours with diagnostics software as at clause 5(a) running and copy of log report

during this period shall be made part of the inspection report.

- (ii) Laptop shall be kept inside the chamber at 45 deg. Cent. for 4 hours with diagnostics software as at clause 5(a) running and copy of log report during this period shall be made part of inspection report.

These tests can alternatively be conducted in an Indian Govt. laboratory, if the facilities for the same are not available with the firm.

#### 7. ENVIRONMENTAL TESTS :

The Type testing shall consist of verification of all the features & functional requirements including environmental tests and shall be from any Indian Govt Laboratory. Type test reports shall be required at the time of Registration and Inspection. The environmental tests shall consist of following tests:

- a. Dry Heat : For 16 hrs. at a temp. of 45 degree C in accordance with IS:9000/part-3/section-5/1977 (reaffirmed in 2007).
- b. Cold Test : For 4 hrs. at a temp. of zero degree C in accordance with IS:9000/part-2/section-4/1977 (reaffirmed in 2007).
- c. Damp Heat Test : For 2 Cycles of 24 h each at a temp. of 40 degree C & 95% RH in accordance with IS:9000/part-5/section-1/1981 (reaffirmed in 2007)

After each environmental test and a recovery period of two hours, the product shall be checked for complete functional and feature verification with the help of Diagnostic software, which should not show any deterioration in the performance before the environmental tests sequence. For type testing, registration and inspection,

DoC Correction slip No.36&38 dated 18-12-2012 of DGS&D Manual is also applicable.

8. Drop test shall be conducted on all the six surfaces of the packaging, with the system/ peripherals packed inside, by dropping the same from a height of 1 metre. The packaging should be able to withstand the test without any damage or malfunction. The test shall be conducted on at least one piece out of every 100 pieces offered in each configuration, against the lot.

Performance of the hardware shall be checked after conducting drop test with the help of Diagnostic software.

9. Firm shall submit following Certification/Documents for all items mentioned under Schedule 'Computer Notebook' at the time of Registration and Inspection:

- a. Import documents.
- b. ROHS Compliance (Restriction of Hazardous Substances)
- c. BEE Star Labeling Compliance
- d. CE certification.

#### NOTE TO TENDERERS :

1. Tenderers may also indicate the other salient features of Unicode(Bi-lingual) software with intelli keys suitable for Windows XP, Windows Vista, Windows 7, with support application software of MS office 2003-2007, MS OutLook.

2. Only one Agent or Subsidiary or distributor who enters into direct agreement with foreign principle and not through any intermediary channel can be only

considered as a valid Agent, who can be registered

3. The foreign manufacturer has to declare with documentary evidence that they have adapted/tropicalized the equipment to suit Indian climatic conditions, as per clause 5.3.2 (c) of manual; and can prove the performance of the same at the premises in India (Testing facilities required at firm's premises are for functional and performance parameter only and not for Type Testing and environmental testing). The firms meeting these conditions, in addition to other conditions of registration in vogue, shall only be considered for registration as 'supplier of imported stores'. Mere submission of test report for environmental testing will NOT be treated as sufficient unless above declaration is also furnished by the importer, along with their application for registration and tender enquiry.

4. Supplier of Imported stores must submit a notarized affidavit from their foreign principal (OEM) that the product/model number being quoted against the tender is currently undergoing production and have NOT been discontinued by them. The OEM shall further undertake that they shall continue to provide support to the product/model no. being quoted, during their warranty period. Such an undertaking shall be submitted at the time of registration, bidding and during EACH inspection.

5. As per CVC Circular No.03/01/12 dated 13.1.2012,

- (a) In a tender, either the Indian agent on behalf of the Principal/OEM or Principal/OEM itself can bid but both cannot bid simultaneously for the same item/product in the same tender.
- (b) If an agent submits bid on behalf of the Principal/OEM, the same agent shall not submit a bid on behalf of another Principal/OEM in the same tender for the same item/product.

6. Multiple agents of same manufacturer (Indian or foreign) cannot participate in bid for the same item/product.

7. Firms registered with DGS&D or seeking registration/capacity assessment in the category of :

- (a) Indian agent of Indian Manufacturer : the registration and inspection shall be carried out at Indian Manufacturer's works.
- (b) Supplier or Imported Stores (i.e. Indian Agent of Foreign Manufacturer) the registration and inspection shall be carried out at Indian AGENT's (Supplier of Imported Stores) premises/works.

8. (a) Firms must submit their application to concerned QA Office for fresh or renewal of registration/capacity assessment/special capacity assessment PRIOR to at least 30 days before the scheduled date of tender opening, failing which application may NOT be possible to be processed before tender opening date and only tenderers will be responsible for the same.  
(b) Tenderers shall be registered with DGS&D or NSIC(based on capacity report of DGS&D) to become eligible to quote against the T/E.

9. Registration for all scheduled items excluding add on items and in lieu items are required on the date of tender opening. It means all the items/models quoted against all schedules by tenderer have to be registered on the date of tender opening.

9. In respect of items to be supplied/supplied by the Green Channel firms, the inspection may be carried out by the DGS&D in cases where such inspection is insisted by indenter.

10. However, where DGS&D inspection is not involved, the indentor and consignee has to

ensure that the quality of stores delivered is as per R/C specification and the supplier

is in possession of all the relevant documents as specified in the R/C. In respect of

the imported stores it shall be ensured that the stores being delivered has reached

the country through legal channel and the supplier is in possession of all the import documents in their name.

#### Computer Notebook

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##### (A) Computer Notebook (Ultra Book)

- a. Processor : Mobile Intel core i5 3427U, 1.8 GHz with 3MB Cache or higher, IVY Bridge Configuration.
- b. Chipset & Motherboard : Intel QS/QM77 or higher chipset.
- c. Memory : 4 GB 1333 MHz DDR3 RAM or higher expandable upto 8 GB.
- d. HDD : 128 GB SSD.
- e. Display : 13.3" (33.78 cm) or above TFT active Matrix Display.
- f. Resolution : 1366x768 WXGA or higher
- g. Video controller : Mobile Intel HD Graphics, 128 MB or higher of shared system memory.
- h. Wireless Connectivity : wireless Intel 802.11 b/g/n, Integrated Blue tooth.
- i. Key Board : Key Board with Touch Pad/Track Point.
- j. Expansion Port : 2 USB, 3.0 Ethernet, microphone, headphone/ stereo and other standard features.
- k. Operating system : Microsoft Windows 8 professional/ Linux / Mac (as applicable) preinstalled & Norton / McAfee / e-trust & other software, Antivirus Software latest Version with 3 years license.  
Note : Suppliers may offer the stores with Operating System "Mac" also against the line item for laptop with Windows Operating System provided the hardware supplied should be compatible with Windows 8 OS .
- l. Power Supply : 230V, 50 Hz AC Supply with rechargeable Battery Pack Comprising of Li-Ion / Li-Polymer battery Suitable for approx. 5 hrs. operation complete with battery charger/adaptor.
- m. Form Factor : Height :  $\leq$  21 mm for Display Size  $\geq$  14.0 inches and  $\leq$  18 mm for display size  $<$  14.0 inches.
- n. Weight : Less than 1.85 Kg (without DVD Writer).
- o. Carry case : To be provided.

##### (B) Computer Notebook (Ultra Portable Low Voltage)

- a. Processor : Intel Core i-5, 3317U / 3320M, 1.7 GHz/2.6 GHz, with 3 MB Cache or higher, IVY Bridge Configuration.
- b. Chipset & Motherboard : Intel 7 series chipset.
- c. Memory : 4GB 1333 MHz DDR3 RAM or higher expandable upto 8 GB.
- d. HDD : 64 GB SSD.
- e. Display : 11" (27.94 Cm) or above TFT active Matrix Display.
- f. Resolution : 1366x768 WXGA or higher
- g. Video controller : Intel HD Graphics, 128 MB or higher Shared system memory.

- h. Wireless Connectivity : Integrated wireless Intel 802.11 b/g/n, Integrated Blue tooth.
- i. Key Board : Key Board with Touch Pad/Track Point.
- j. Expansion Port : 2 USB, atleast 1 USB 3.0 facility for VGA and RJ-45, headphone, microphone.
- k. Operating system : Microsoft Windows 8 professional/ Linux / Mac (as applicable) preinstalled & Norton / McAfee / e-trust & other software, Antivirus Software latest Version with 3 years license.
- Note : Suppliers may offer the stores with Operating System "Mac" also against the line item for laptop with Windows Operating System provided the hardware supplied should be compatible with Windows 8 OS .
- l. Power Supply : 230V, 50 Hz AC Supply with rechargeable Battery Pack  
Comprising of Li-Ion/Li-Polymer battery Suitable for approx. 5hrs.operation complete with battery charger/adaptor.
- m. Form Factor : Height : < /= 21 mm for Display Size > /= 14.0 inches and < /= 18 mm for display size < 14.0 inches.
- n. Weight : Less than 1.7Kgs (without DVD writer).
- o. Carry case : To be provided.

(C) Computer Notebook with Intel Atom Processor.

- a.Processor : Intel Atom N-2600,1.6 GHz, 1 MB L2 Cache or higher, IVY bridge configuration
- b.Chipset & Motherboard : NM-10 express or better.
- c. Memory : 2GB DDR3 RAM or higher
- d. HDD : 320 GB 5400 rpm
- e. Display : 10.1" (25.5 cm) or above TFT active Matrix Wide Screen Display.
- f. Resolution : 1024X600 WSVGA or higher
- g. Video Controller : Intel Graphics media accelerator GMA 3150
- h. Wireless connectivity : Integrated wireless Intel 802.11,b/g/n with integrated Bluetooth.
- i. Keyboard : Key Board with touch pad
- j. Expansion port : 3 USB and 1 HDMI, 1 Headphone & Microphone,1 RJ45, 1 VGA
- k. Operating system : Window 8 professional/ Linux (as applicable) preinstalled & Norton /McAfee/e-trust& other software, Antivirus Software latest Version with 1 year license.
- l. Power supply : 230V, 50 Hz AC Supply with rechargeable Battery Pack Comprising of Li-Ion/ Li-Polymer battery Suitable for approx. 5 hrs.operation complete with battery charger/adaptor.
- m. Weight : Less than 1.5 Kg.
- o. Carry Case : To be provided.

(D) Computer Notebook with AMD A6-4400M Processor

- a. Processor : AMD APU A6-4400M, 2.7 GHz, Dual Core, 1 MB L2 cache with HD 7000 series graphics with 192 Cores.
- b. Chipset & Motherboard : AMD A60M chipset or higher.
- c. Memory : 4 GB DDR3 RAM expandable upto 8 GB.
- d. HDD : 500 GB 5400 rpm(min.) SATA

- e. Display : 14" (35.6 cm) or above (TFT) active Matrix Wide Screen Display.
- f. Resolution : 1366x768 WXGA or higher
- g. Video Controller : Inbuilt with processor
- h. Wireless Connectivity : Integrated wireless 802.11 b/g/n, Integrated Blue Tooth
- i. DVD Writer : DVD Writer 8X and Integrated stereo speaker
- j. Key Board : Key Board with Touch Pad
- k. Expansion Port : 3 USB, 10/100/1000 Ethernet card, RGB or S-Video or VGA/HDMI, 3 in one card, headphone, microphone.
- l. Operating System : Microsoft Windows 8 Professional/ Linux (as applicable)preinstalled & Norton /McAfee / e-trust & other software, Antivirus Software latest Version with 3 years license.
- m. Power Supply : 230V, 50Hz AC Supply with rechargeable Battery Pack Comprising of Li-Ion/ Li-Polymer battery Suitable for approx. 3 hrs. operation complete with battery charger/adaptor.
- n. Weight : Less than 2.5 Kg. with DVD Writer.
- o. Carry Case : To be provided.

(E) Computer Notebook with AMD A8-4500M Processor

- a. Processor : AMD APU A8-4500M, 1.9 GHz, Quad Core, 4 MB L2 cache with HD 7000 series graphics with 192 Cores.
- b. Chipset & Motherboard : AMD A60M chipset or higher.
- c. Memory : 4 GB DDR3 RAM expandable upto 8 GB.
- d. HDD : 500 GB 5400 rpm(min.) SATA
- e. Display : 14" (35.6 cm) or above (TFT) active Matrix wide screen display.
- f. Resolution : 1366x768 WXGA or higher
- g. Video Controller : Inbuilt with processor
- h. Wireless Connectivity : Integrated wireless 802.11 b/g/n. Integrated Blue Tooth
- i. DVD Writer : DVD Writer 8X and Integrated stereo speaker
- j. Key Board : Key Board with Touch Pad
- k. Expansion Port : 3USB,10/100/1000 Ethernet card, RGB or S-Video or VGA/HDMI, 3 in one card, Headphone, microphone.
- l. Operating System : Microsoft Windows 8 Professional/ Linux (as applicable)preinstalled & Norton / McAfee / e-trust & other software, Antivirus Software latest Version with 3 years license.
- m. Power Supply : 230V, 50Hz AC Supply with rechargeable Battery Pack Comprising of Li-Ion / Li-Polymer battery Suitable for approx. 3 hrs. operation complete with battery charger/adaptor.
- n. Weight : Less than 2.5 Kg. with DVD Writer.
- o. Carry Case : To be provided.

(F) Computer Notebook with AMD E-350 Processor

- a. Processor : AMD APU E-350, 1.6 GHz, dual Core, 1 MB L2 cache with HD 6300 series graphics with 80 Cores, Brazo Configuration
- b. Chipset & Motherboard : AMD A50M chipset or higher.
- c. Memory : 4 GB DDR3-1333 RAM expandable to 8 GB.
- d. HDD : 500GB 5400 rpm(min.) SATA
- e. Display : 11.6" or above TFT active Matrix Wide Screen Display.
- f. Resolution : 1366x768 WXGA or higher



- g. Video Controller : Inbuilt with processor
- h. Wireless Connectivity : Integrated wireless 802.11 b/g/n.  
Integrated Blue Tooth
- i. Key Board : Key Board with Touch Pad
- j. Expansion Port : 3 USB,1 Headphone, Microphone, 1 RJ-45,1 VGA.
- k. Operating System : Microsoft Windows 8 Professional/ Linux  
(as applicable) preinstalled & Norton /McAfee /  
e-trust & other software, Antivirus Software latest  
Version with 3 years license.
- m. Power Supply : 230V, 50Hz AC Supply with rechargeable Battery Pack  
Comprising of Li-Ion/ Li-Polymer battery Suitable for  
approx. 3 hrs. operation complete with battery  
charger/adaptor.
- n. Weight : Less than 1.7 Kg.
- o. Carry Case : To be provided.

(G) Computer Notebook with AMD APU E-350 Processor

- a. Processor : AMD APU E-350, 1.6 GHz, Dual Core, 1 MB L2  
Cache with HD 6300 graphics with 80 radeon cores.
- b. Chipset & Motherboard : A50M
- c. Memory : 4 GB DDR3-1333 RAM expandable upto 8 GB.
- d. HDD : 500GB 5400 rpm (min.)
- e. Display : 14" (35.6 Cm) or Above TFT active Matrix Wide Screen  
Display.
- f. Resolution : 1366x768 WXGA or higher.
- g. Video controller : Inbuilt with Processor.
- h. Wireless Connectivity : Integrated Wireless 802.11 b/g/n,  
Integrated Bluetooth.
- i. DVD writer : DVD Writer 8X and Integrated stereo Speaker.
- j. Key Board : Key Board with Touch Pad.
- k. Expansion Port : 2 USB, Ethernet, RGB or S-Video or VGA, Microphone,  
stereo head phone & other standard features.
- l. Operating system : Microsoft Windows 8 Professional/ Linux  
(as applicable)preinstalled and Norton/ McAfee /  
e-trust & other software, Antivirus Software latest  
Version with 3 years license.
- m. Power Supply : 230V, 50 Hz AC Supply with rechargeable Battery Pack  
Comprising of Li-Ion /Li-Polymer battery Suitable for  
3 hrs or more operation complete with battery charger/  
adaptor.
- n. Carry case : To be provided.
- o. Weight : Less than 2.5 Kg (with DVD Writer).

(H) Computer Notebook with AMD APU A4-4300M Processor

- a. Processor : AMD APU A4-4300M, 2.5 GHz, Dual core, 2 MB L2 Cache  
with HD 7000 graphics with 80 radeon cores.
- b. Chipset & Motherboard : A60M chipset or higher.
- c. Memory : 4 GB 1333 MHz DDR3 RAM expandable upto 8 GB.
- d. HDD : 500 GB 5400 rpm (min.) SATA
- e. Display : 14" ( 35.6 cm) or above TFT active Matrix  
Wide Screen Display.
- f. Resolution : 1366x768 WXGA or higher.
- g. Video controller : Inbuilt with Processor.
- h. Wireless Connectivity : Integrated wireless 802.11 b/g/n  
Integrated Blue tooth.
- i. DVD Writer : DVD Writer 8X and Integrated stereo speaker.
- j. Key Board : Key Board with Touch Pad

- k. Expansion Port features. : 1 VGA, 1RJ-45, 1VGA, 3 USB and other standard features.
- l. Operating system : Microsoft Windows 8 Professional/ Linux (as applicable) preinstalled & Norton /McAfee / e-trust & other software, Antivirus Software latest Version with 3 years license.
- m. Power Supply : 230V, 50 Hz AC Supply with rechargeable Battery Pack Comprising of Li-Ion /Li-Polymer battery Suitable for approx.3 hrs.operation complete with battery charger/adaptor.
- n. Weight : Less than 2.5 Kg (with DVD Writer)
- o. Carry case : To be provided.

(I) Computer Notebook with Intel Core i3 Processor

- a. Processor : Mobile Intel Core i-3, 3110M, 2.4 GHz with 3 MB Smart Cache or better, IVY Bridge Configuration.
- b. Chipset & Motherboard : Mobile Intel 7 series or higher chipset.
- c. Memory : 4 GB 1333 MHz DDR3 RAM or hugher expandable upto 8 GB
- d. HDD : 500 GB, 5400 rpm (min.) SATA
- e. Display : 14"(35.56 cm) or above TFT active Matrix Wide Screen Display.
- f. Resolution : 1366x768 WXGA or higher
- g. Video controller : Integrated Intel HD Graphics
- h. Wireless Connectivity : Integrated wireless b/g/n,Integrated Bluetooth.
- i. DVD Writer speaker. : Integrated DVD Writer 8X and Integrated Stereo
- j. Key Board : Key Board with Touch Pad.
- k. Expansion Port / : 3 USB, 10/100/1000 Ethernet card, RGB or video or VGA  
HDMI/Mini DP, Microphone In, Headphone In & other standard features.
- l. Operating system : Microsoft Windows 8 professional/ Linux (as applicable) preinstalled and Norton / McAfee/ e-trust, & other software, Antivirus Software latest version with 3 years license.
- m. Power Supply : 230V, 50 Hz AC Supply with rechargeable Battery Pack comprising of Li-Ion /Li-Polymer battery Suitable for approx. 4 hrs operation complete with battery charger/adaptor.
- n. Weight : Less than 2.5 Kg (with DVD Writer).
- o. Carry case : To be provided.

(J) Computer Notebook with Intel Core i5 Processor

- a. Processor cache : Mobile Intel Core i5, 3320 M, 2.6 GHZ with 3 MB L3 or better IVY Bridge Configuration.
- b. Chipset & Motherboard : Intel 7 series or higher chipset on OEM Mother board.
- c. Memory : 4GB 1333 MHz DDR3 RAM or higher expandable upto 8 GB.
- d. HDD : 500 GB, 5400 rpm (min.) SATA
- e. Display : 14" (35.6 cm) or above TFT active Matrix Wide Screen Display.
- f. Resolution : 1366x768 WXGA or higher
- g. Video controller : Integrated Intel HD Graphics
- h. Wireless Connectivity : Integrated wireless b/g/n, Integrated Blue tooth.
- i. DVD Writer speaker. : Integrated DVD Writer 8X and Integrated stereo
- j. Key Board : Key Board with Touch Pad

- k. Expansion Port : 3 USB, 10/100/1000 Ethernet card, RGB or S-Video or VGA/HDMI(Inbuilt or Adaptor), 3in one card reader, Microphone In, Headphone In & other standard features.
- l. Operating system : Microsoft Windows 9 Professional/ Linux (as applicable) preinstalled & Norton / McAfee / e-trust & other software, Antivirus Software latest Version with 3 years license.
- m. Power Supply : 230V, 50 Hz AC Supply with rechargeable Battery Pack Comprising of Li-Ion/Li-Polymer battery Suitable for approx. 4 hrs. operation complete.
- n. Carry case : To be provided
- o. Weight : Less than 2.8Kg (with DVD Writer).

(K) Computer Notebook with Intel Core i7 Processor

- a. Processor : Mobile Intel Core i-7, 3520M/3612QM, 2.9 GHz/2.1 GHz with 4 MB/6 MB Cache or higher, IVY Bridge Configuration.
- b. Chipset & Motherboard : Mobile Intel 7 series or higher chipset.
- c. Memory : 4 GB 1333 MHz DDR3 RAM or higher expandable upto 8 GB.
- d. HDD : 500 GB 5400 rpm (min.)
- e. Display : 14"(35.56 cm)or above active Matrix wide screen Display.
- f. Resolution : 1366x768 WXGA or higher
- g. Video controller : Dedicated Video Memory 512 MB / Integrated Intel HD Graphics.
- h. Wireless Connectivity : Integrated wireless b/g/n, Integrated Blue tooth.
- i. DVD Writer speaker. : Integrated 8X DVD Writer and Integrated stereo speaker.
- j. Key Board : Key Board with Touch Pad
- k. Expansion Port : 3 USB,10/100/1000 Gigabit Ethernet card, VGA/HDMI/ Microphone, stereo head phone and other standard features.
- l. Operating system : Microsoft Windows 8 professional/ Linux / Mac (as applicable) preinstalled & Norton / McAfee / e-trust & other software, Antivirus Software latest Version with 3 years license.
- Note : Suppliers may offer the stores with Operating System "Mac" also against the line item for laptop with Windows Operating System provided the hardware supplied should be compatible with Windows 8 OS .
- m. Power Supply : 230V, 50 Hz AC Supply with rechargeable Battery Pack Comprising of Li-Ion/ Li-Polymer battery Suitable for approx. 4 hrs. operation complete with battery charger/adaptor.
- n. Weight : Less than 2.8 Kg (with DVD Writer).
- o. Carry case : To be provided.

**LIST OF ALL AMENDMENTS**

**For RC No. Laptop/IT-1/RC-71020000/1014/81/01257/4325**

*NOTE: No Amendments issued till date 20-MAR-14*